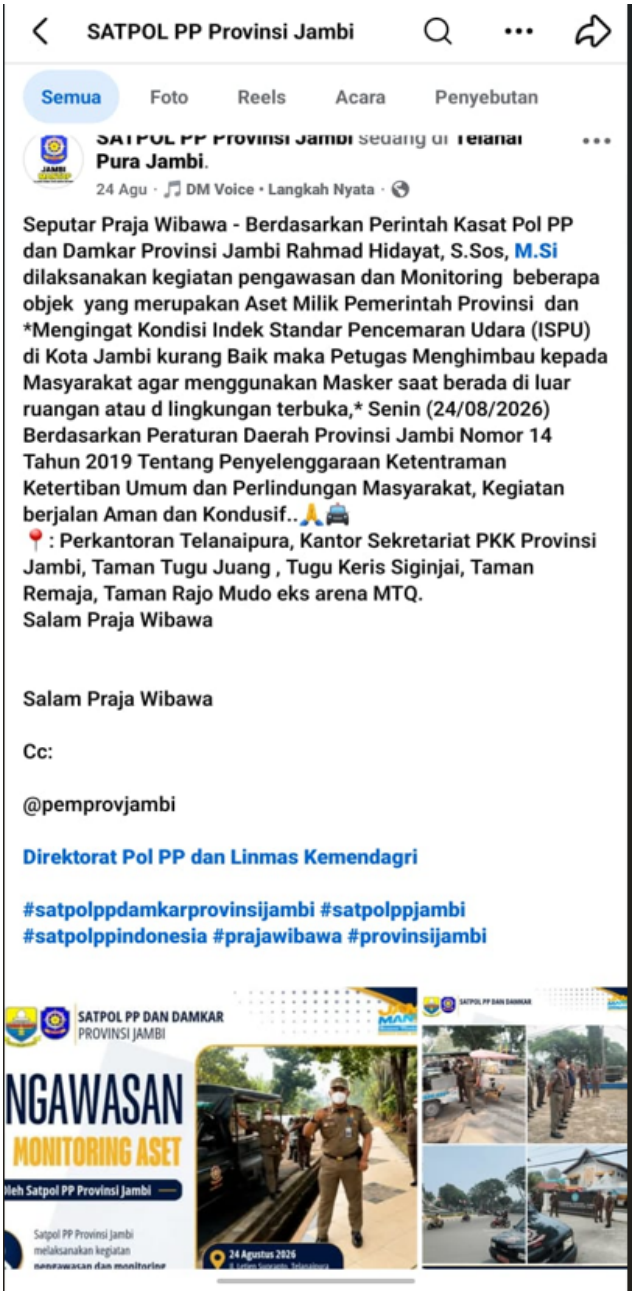Informasi Publik Terkait Pelayanan Publik